

How to apply using your computer or mobile device

These guidelines tell you how to apply for CHCP by either using a fillable PDF form or scanning your completed form and supporting documents with your computer or mobile device.

You'll find step-by-step instructions on:

- How to get help completing your application
- [How to use a fillable form](#)
- [How to scan documents with your iPhone® or iPad®](#)
- [How to scan documents with your Android™](#)
- [How to scan documents using Google Drive™](#)

Helpful tip

To avoid processing errors, it's **best to submit a fillable form with typed text** – not a handwritten form.

Get help completing your application

California

Visit kp.org/chcp/gethelp.

Colorado

Visit kp.org/cobridge/gethelp.

Georgia

Visit kp.org/gabridge/communitypartners.

Hawaii

Visit kp.org/hhap/gethelp.

Maryland/Virginia

Visit kp.org/mas-chap/gethelp.

Oregon

Contact Project Access NOW at **971-205-7676**.

How to use a fillable PDF form with your computer

- Download the latest version of Adobe Acrobat Reader at get.adobe.com/reader. Depending on the version of Adobe Acrobat Reader you use, these steps may vary.
- Before filling in the form, save it to your computer by following these steps:
 - Right-click on the form and click **Save As**.
 - Save it to your desktop or documents.
- Open the saved form from your computer.
- Fill in the form by completing all applicable sections. Then:



Create a digital signature

- Click on the **Required Signature** field.
- Select **Create a new Digital ID** and click **Continue**.

Configure a Digital ID for signing

A Digital ID is required to create a digital signature. The most secure Digital IDs are issued by trusted Certificate authorities and are based on secure devices like smart card or token. Some are based on files.

You can also create a new Digital ID, but they provide a low level of identity assurance.

Select the type of Digital ID:

- ☐ Use a Signature Creation Device
Configure a smart card or token connected to your computer
- ☐ Use a Digital ID from a file
Import an existing Digital ID that you have obtained as a file
- ☒ **Create a new Digital ID**
Create your self-signed Digital ID

Continue

- Select **Save to File** and click **Continue**.
- **Note:** Kaiser Permanente accepts digital signatures as a form of authentication.

Select the destination of the new Digital ID

Digital IDs are typically issued by trusted providers that assure the validity of the identity. Self-signed Digital ID may not provide the same level of assurance and may not be accepted in some use cases.

Consult with your recipients if this is an acceptable form of authentication.

Save to File
Save the Digital ID to a file in your computer

Save to Apple Keychain
Save the Digital ID to Apple Keychain to be shared with other applications

Continue

- Fill in the **Name** and **Email Address** fields and click **Continue**.

Create a self-signed Digital ID

Enter the identity information to be used for creating the self-signed Digital ID.

Digital IDs that are self-signed by individuals do not provide the assurance that the identity information is valid. For this reason they may not be accepted in some use cases.

Name

Organizational Unit

Organization Name

Email Address

Country/Region

Key Algorithm

Use Digital ID for

Continue

Adobe, Acrobat, and Reader are registered trademarks of Adobe in the United States and/or other countries.

How to use a fillable PDF form with your computer *(continued)*

- Confirm where your digital signature will be saved.
- Create and confirm a password.
- Click **Save**.

The dialog box is titled "Save the self-signed Digital ID to a file". It contains instructions on how to save the Digital ID and a password. The "Your Digital ID will be saved at the following location :" field shows the path "/Users/JaneSmith/Library/Application Support/Adobe" with a "Browse" button. Below this, there are fields for "Apply a password to protect the Digital ID:" and "Confirm the password:", both with masked input boxes. At the bottom, there are "Back" and "Save" buttons.

- Confirm the information is correct and click **Continue**.

The dialog box is titled "Sign with a Digital ID". It prompts the user to "Choose the Digital ID that you want to use for signing:". Below this, there is a list of Digital IDs. The first one is "Jane-Smith (Digital ID file)" with a status of "Issued by: Jane-Smith, Expires: 2027.02.26". There is a "View Details" link next to it. At the bottom, there are buttons for "Configure New Digital ID", "Cancel", and "Continue".

- The digital signature you just created will appear.
- Enter your **password**.
- Click **Sign**.
- Your digital signature will appear with a date and time stamp.
- Save your information and password so you can use it again.
- **Note:** There may be multiple required signatures. See the form instructions for requirements.

The dialog box is titled "Sign as Jane Smith". It shows the appearance of the signature as "Standard Text". Below this, there is a large digital signature stamp that reads "Jane Smith" and "Digitally signed by Jane Smith Date: 2022.02.16 15:15:53 -06'00'". There is a "View Certificate Details" link. Below the stamp, there is a "Review document content that may affect signing" section with a "Review" button. At the bottom, there is a field for "Enter the Digital ID PIN or Password..." and "Back" and "Sign" buttons.

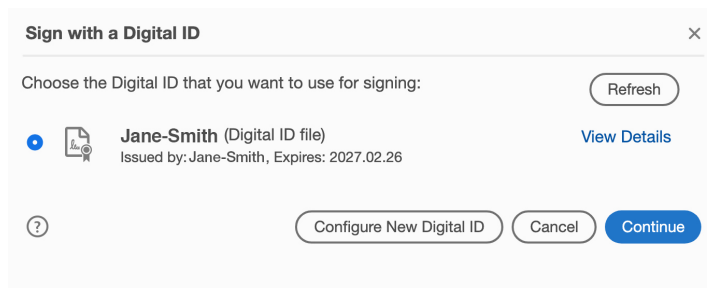
- Once you've finished the form and provided your digital signature, save the completed form to your computer.
- Email the completed form and supporting documents to CHC-Applications@kp.org.

The section is titled "SECTION 7: Sign the application agreement (Required)". It contains a disclaimer about the accuracy of the information provided. Below this, there is a signature line with a box for the signature. The signature is "Jane Smith" and the date is "Date: 2022.02.16 15:15:53 -06'00'". There is a "Date (mm/dd/yyyy)" field with a dropdown menu. Below the signature line, there is a note: "Required signature (primary member or financially responsible party, parent or legal guardian for members under 18)".

How to use a fillable PDF form with your computer *(continued)*

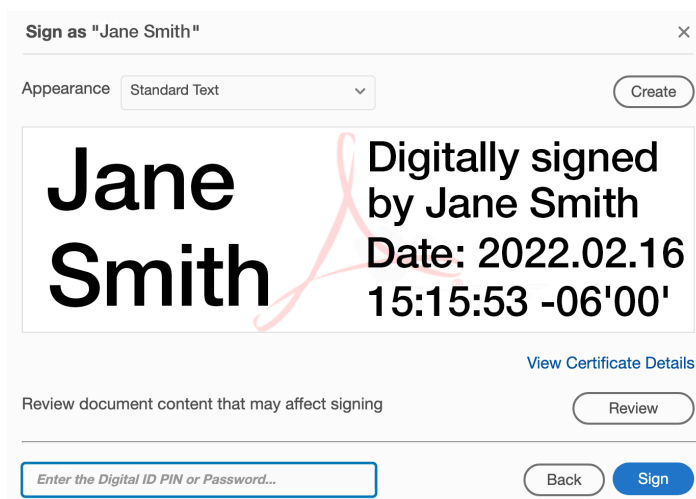
How to use a digital signature after you've set it up

- Click on the signature field within your form.
- Confirm the right Digital ID (digital signature) file is selected.
- Click **Continue**.



The dialog box is titled "Sign with a Digital ID" and has a close button (X) in the top right corner. It contains the instruction "Choose the Digital ID that you want to use for signing:" followed by a "Refresh" button. Below this, there is a list of Digital IDs. The first one is selected with a blue dot and a document icon: "Jane-Smith (Digital ID file)" with the subtext "Issued by: Jane-Smith, Expires: 2027.02.26" and a "View Details" link. At the bottom, there are three buttons: "Configure New Digital ID" (disabled), "Cancel", and "Continue" (active).

- Enter the password you previously created.
- Your digital signature will appear on the form.



The dialog box is titled "Sign as Jane Smith" and has a close button (X) in the top right corner. It features an "Appearance" dropdown menu set to "Standard Text" and a "Create" button. The main area displays a large "Jane Smith" signature in black text with a red digital signature line over it. To the right of the signature, it says "Digitally signed by Jane Smith" and "Date: 2022.02.16 15:15:53 -06'00'". Below this, there is a "View Certificate Details" link. At the bottom, there is a "Review document content that may affect signing" section with a "Review" button. At the very bottom, there is a text input field labeled "Enter the Digital ID PIN or Password..." and two buttons: "Back" and "Sign" (active).

- Once you've finished the form and provided your digital signature, save the completed form to your computer.
- Email the completed form and supporting documents to CHC-Applications@kp.org.



The section is titled "SECTION 7: Sign the application agreement (Required)". It contains a paragraph of text: "By signing this form, you certify the information on this form is correct and accurate. If you provide incorrect or incomplete information on this form or in further correspondence concerning this form, any Kaiser Permanente subsidy to cover costs related to health coverage may be terminated. Kaiser Permanente reserves the right to request additional documentation at any time to verify our member's eligibility. Membership approval for Kaiser Permanente's Community Health Coverage Program (CHCP) is not guaranteed as it is based on eligibility and availability." Below the text, there is a line for the signature. On the left, it says "X Jane Smith". On the right, it says "Digitally signed by Jane Smith" and "Date: 2022.02.16 15:15:53 -06'00'". To the right of the date, there is a date input field labeled "Date (mm/dd/yyyy)" with a dropdown menu. Below the signature line, there is a note: "Required signature (primary member or financially responsible party, parent or legal guardian for members under 18)".

How to scan documents with your iPhone or iPad

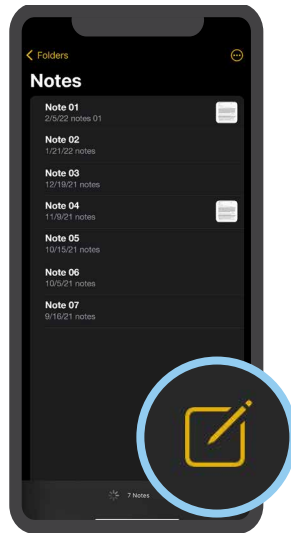
If you can't use a fillable PDF form, you can fill out a paper form by hand and scan it using the Notes app on your Apple mobile device.

Before scanning, make sure you have your completed form and supporting documents with you. Make sure to scan all the pages in one file.

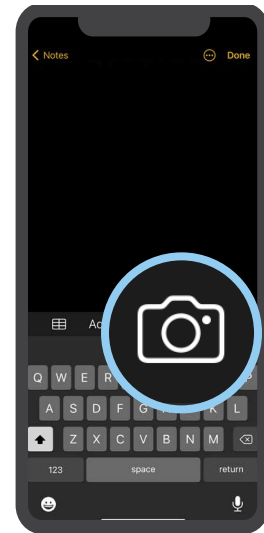
1. Open **Notes** on your iPhone or iPad.



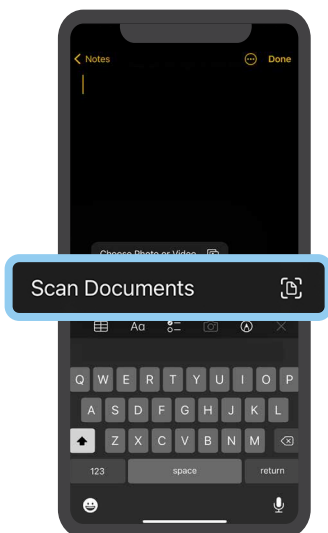
2. Create a **new note**.



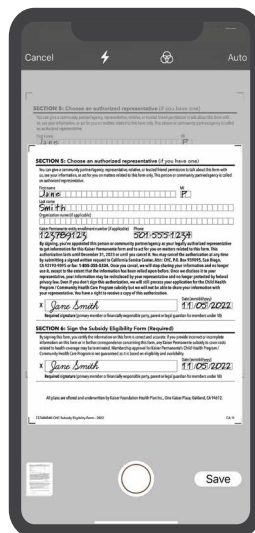
3. Tap the **camera button**.



4. Tap **Scan Documents**.



5. Line up the **document** you want to scan.



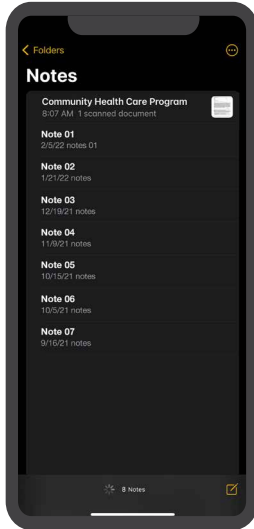
6. Tap the **shutter button** if the scanner doesn't automatically scan the document. **Repeat this step for every document you want to scan.**

7. Tap **Save** after you've scanned all of the necessary pages. The button will have a count of how many pages you scanned.

8. The scanned pages will populate in a new note in the Notes app.

How to scan documents with your iPhone or iPad *(continued)*

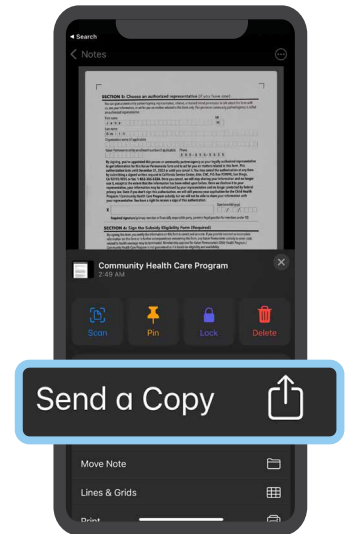
9. To email your scanned document, locate it in **Notes** and double-tap to open.



10. Tap the upper right-hand corner.



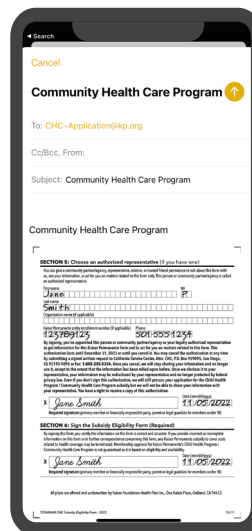
11. Tap **Send a Copy**.



12. Tap the **mail button**.



13. Send email to CHC-Applications@kp.org.



Helpful tips

- To avoid processing errors, fill out your form in print or block script, not cursive or longhand.
- **Make sure to scan all the pages of your form in one file. You do not need to scan instructions.**
- Keep a copy of the completed form(s) and supporting documents in case there are questions or issues with processing.

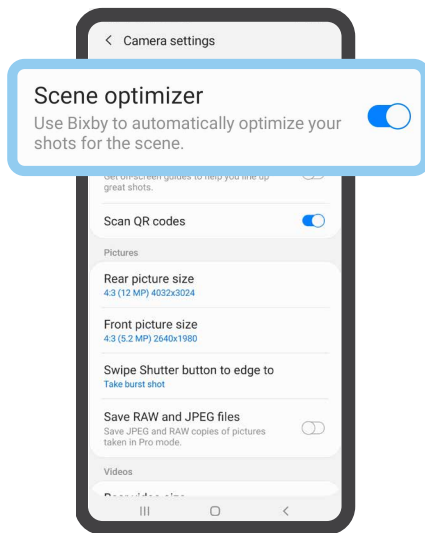
How to scan documents with your Android

If you can't use a fillable PDF form, you can fill out a paper form by hand and scan it using the camera app on your Android mobile device.

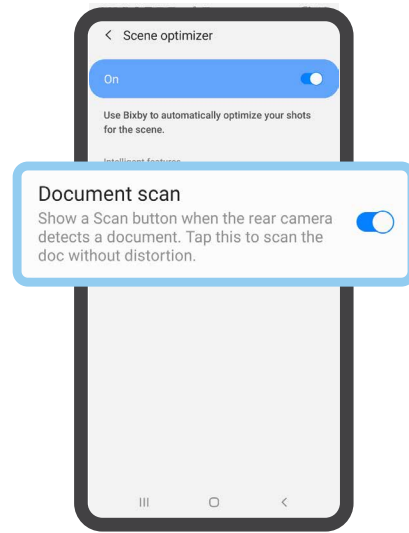
Before scanning, make sure you have your completed form and supporting documents with you. Make sure to scan all the pages in one file.

Note: To use this feature, you'll need the One UI 2 update, or Android 10.

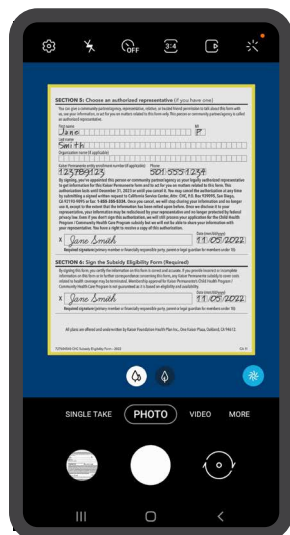
1. Open your Camera app settings and choose **Scene optimizer**.



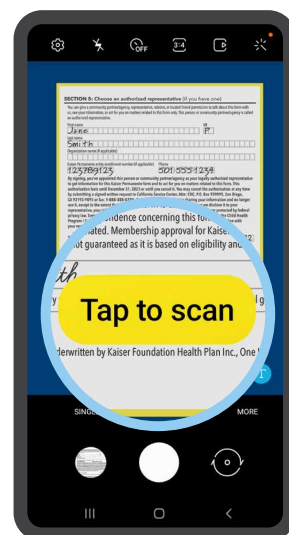
2. Turn on **Document scan**.



3. Point your phone at your document.
The scanner will highlight the document's borders in yellow.

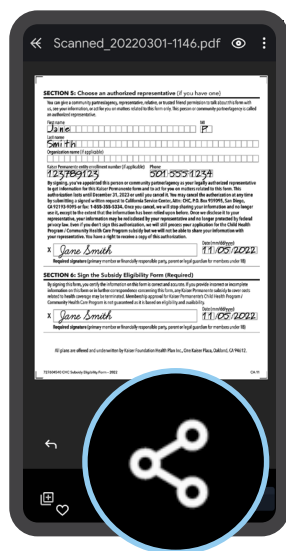


4. **Tap to scan** when you're ready, and the document will be stored in your gallery.

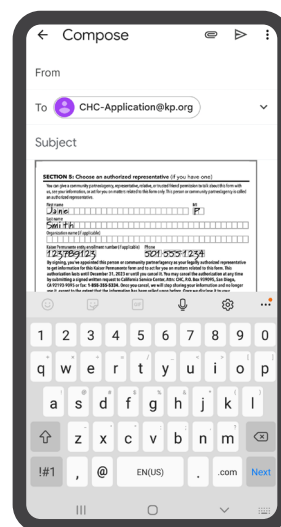


How to scan documents with your Android *(continued)*

- Find the scan in your gallery and tap the **share** button. Make sure you send all scanned pages in one email.



- Email the scanned document to CHC-Applications@kp.org.



Helpful tips

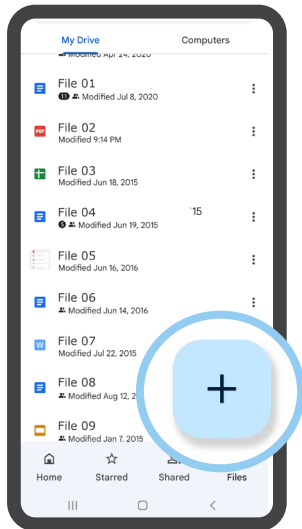
- To avoid processing errors, fill out your form in print or block script, not cursive or longhand.
- Make sure to scan all the pages of your form in one file. You do not need to scan instructions.**
- Keep a copy of the completed form(s) and supporting documents in case there are questions or issues with processing.

How to scan documents using Google Drive

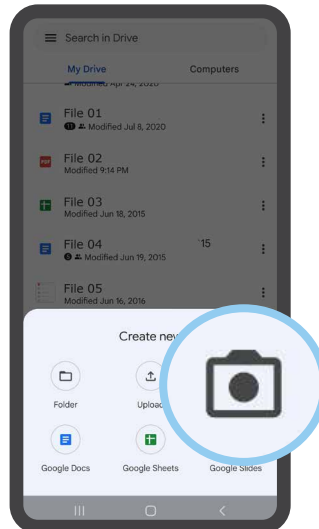
If you can't use a fillable PDF form, you can fill out a paper form by hand and scan it using Google Drive on your mobile device.

Before scanning, make sure you have your completed form and supporting documents with you. Make sure to scan all the pages in one file.

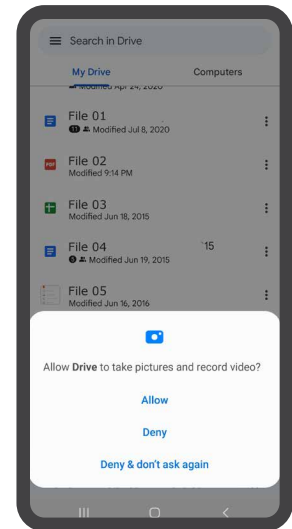
1. Scan your documents directly into Google Drive by tapping the **plus button**.



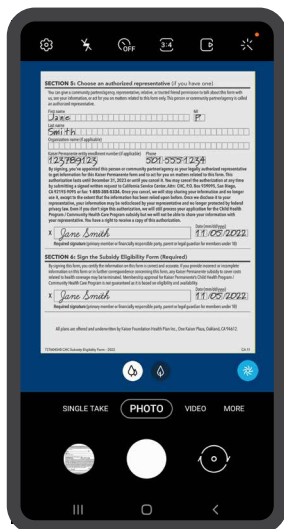
2. Select **Scan**.



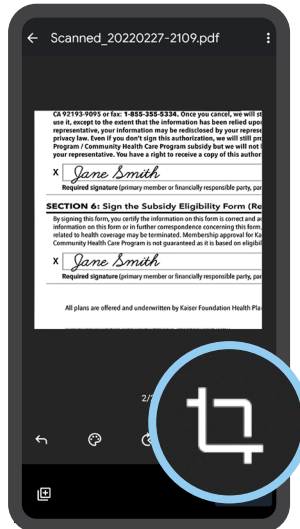
3. It may ask for permission to access the phone's camera. If so, tap on **Allow**.



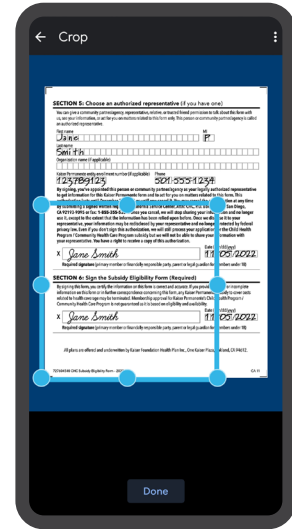
4. Fill up the screen with the document and tap the capture button.



5. After you scan the document, a preview will appear. Tap on the **crop tool** to make adjustments.

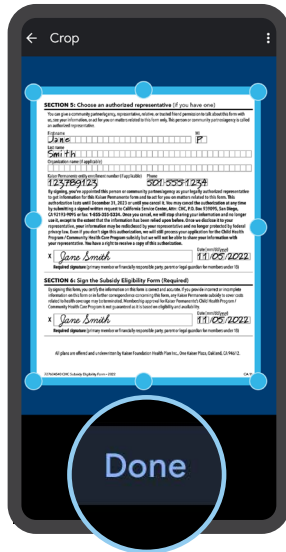


6. Tap, hold, and drag on the dots to change the area that is scanned and uploaded.

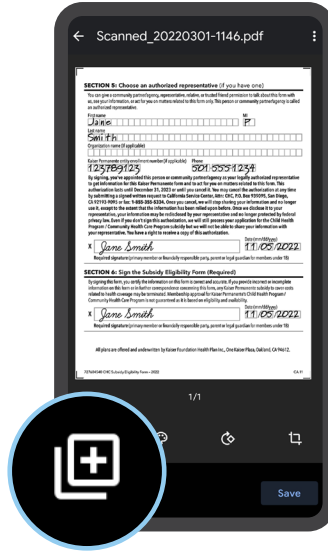


How to scan documents using Google Drive *(continued)*

7. Once finished, tap **Done**.



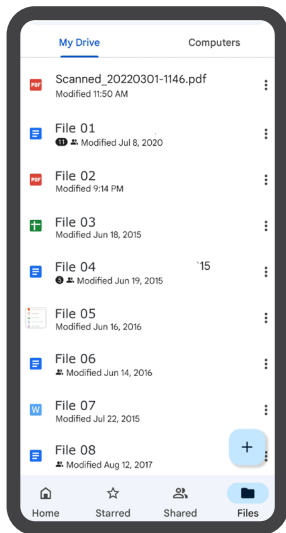
8. Tap the **plus icon** to add more pages to the document.



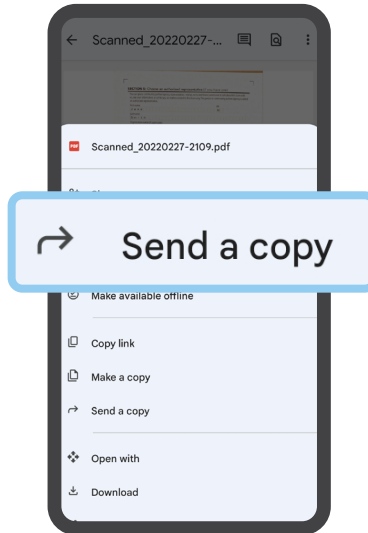
9. Tap **Save** to finish and upload the document to Google Drive.



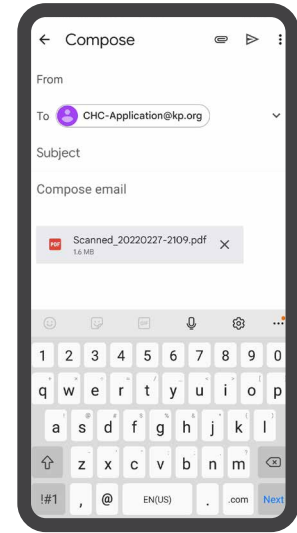
10. Uploaded scans are added to Google Drive as PDFs.



11. Tap **Send a copy** to share the file over email.



12. Email the scanned document to CHC-Applications@kp.org.



Helpful tips

- To avoid processing errors, fill out your form in print or block script, not cursive or longhand.
- **Make sure to scan all the pages of your form in one file. You do not need to scan instructions.**
- Keep a copy of the completed form(s) and supporting documents in case there are questions or issues with processing.